GREAT CHOICE!
You’ve taken the first step toward a healthier life – signing up for healthcare coverage. Keep this sheet as a reminder of important information and next steps.

Your Application
Application Date:________________________________________
Member ID or Application ID:________________________________
Receipt Number (if payment was made):________________________________
Case Number:________________________________________

Your Navigator
Navigator name:________________________________________
Email:________________________________________
Phone number:________________________________________

Your Next Steps
1) Read and answer any mail you get from the Indiana Family and Social Services Administration (FSSA). The state may ask for some more information to finish your application.

2) If your address changes from what you put on the application, call the Division of Family Resources at 1-800-403-0864 right away. You will need to give them your new address.

3) Check your application status. Once you turn in your complete application, it can take up to 90 days for a decision. You can check online - go to fssabenefits.in.gov and click on Case Information. Or, you can call 1-800-403-0864. You will need to have your case number to check your status.

If Your Application is Approved
• The state will send you a letter that tells you if your application is approved or denied.
• If approved, the letter will tell you which health plan you have.
• If you are with MHS, look for mail or email from us with your welcome packet and ID card. This should come within 2 weeks of being approved.

Navigators: To be provided only to potential members who chose MHS on their application.