

Applying for Medicaid Next Steps



GREAT CHOICE!

You've taken the first step toward a healthier life – signing up for healthcare coverage. Keep this sheet as a reminder of important information and next steps.

Your Application

Application Date: _____

Member ID or Application ID: _____

Receipt Number (if payment was made): _____

Case Number: _____

Your Navigator

Navigator name: _____

Email: _____

Phone number: _____

Your Next Steps

- 1) Read and answer any mail** you get from the Indiana Family and Social Services Administration (FSSA). The state may ask for some more information to finish your application.
- 2) If your address changes** from what you put on the application, call the Division of Family Resources at 1-800-403-0864 right away. You will need to give them your new address.
- 3) Check your application status.** Once you turn in your complete application, it can take up to 90 days for a decision. You can check online - go to fssabenefits.in.gov and click on Case Information. Or, you can call 1-800-403-0864. You will need to have your case number to check your status.

If Your Application is Approved

- The state will send you a letter that tells you if your application is approved or denied.
- If approved, the letter will tell you which health plan you have.
- If you are with MHS, look for mail or email from us with your welcome packet and ID card. This should come within 2 weeks of being approved.

Navigators: To be provided only to potential members who chose MHS on their application.

