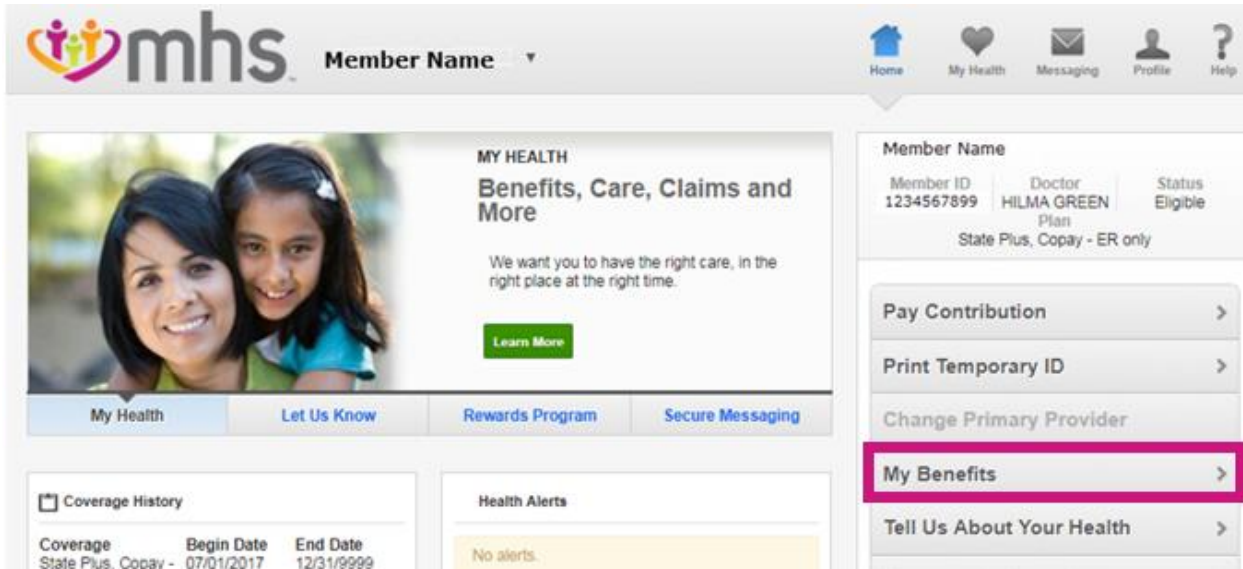


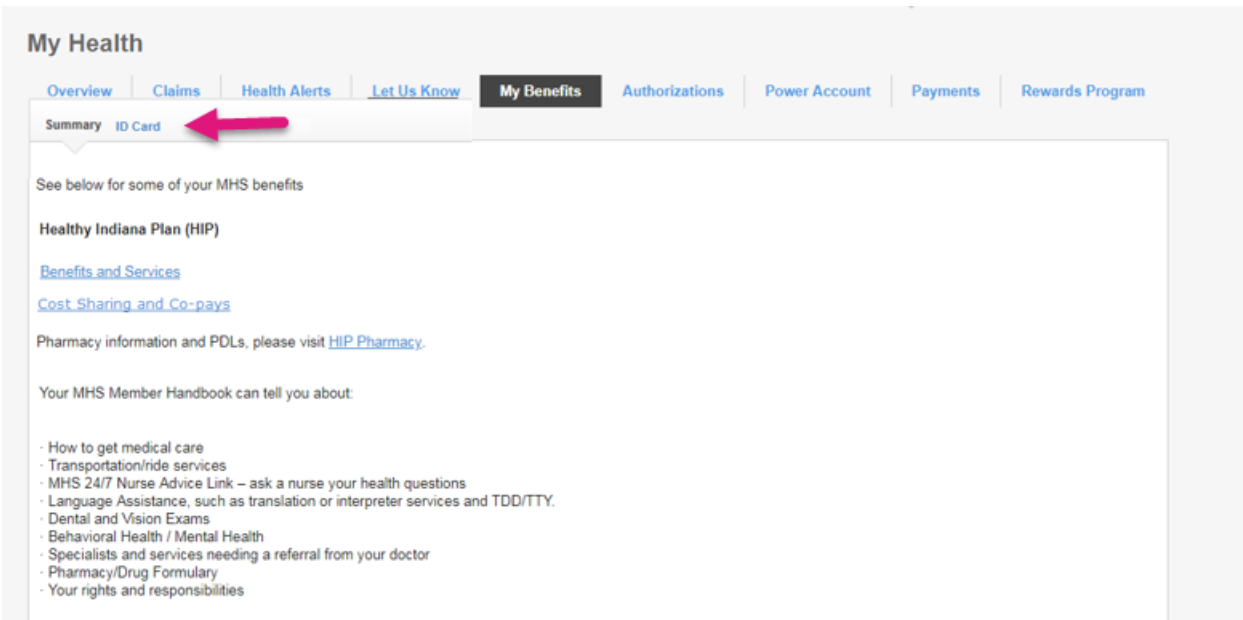
## Member Portal Request or Print ID Card (HHW, HIP and HCC)

1. On the Member Homepage, click on **My Benefits**



The screenshot shows the MHS Member Portal homepage. At the top, there is a navigation bar with the MHS logo, a dropdown menu for 'Member Name', and icons for Home, My Health, Messaging, Profile, and Help. Below this is a main content area with a 'MY HEALTH' section featuring a photo of a woman and a child, and a 'Benefits, Care, Claims and More' heading. A 'Learn More' button is present. To the right, a 'Member Name' section displays Member ID (1234567899), Doctor (HILMA GREEN), and Status (Eligible). Below this are several menu items: 'Pay Contribution', 'Print Temporary ID', 'Change Primary Provider', 'My Benefits' (highlighted with a red box), and 'Tell Us About Your Health'. At the bottom left, there is a 'Coverage History' table and a 'Health Alerts' section showing 'No alerts'.

2. Once on the My Benefits tab, click on **ID Card**.



The screenshot shows the 'My Benefits' page. At the top, there is a navigation bar with tabs for Overview, Claims, Health Alerts, Let Us Know, My Benefits (selected), Authorizations, Power Account, Payments, and Rewards Program. Below this is a sub-navigation bar with 'Summary' and 'ID Card' (highlighted with a red arrow). The main content area displays 'See below for some of your MHS benefits' and lists 'Healthy Indiana Plan (HIP)' with links for 'Benefits and Services' and 'Cost Sharing and Co-pays'. It also provides pharmacy information and a list of services covered by the MHS Member Handbook, including medical care, transportation, 24/7 nurse advice, language assistance, dental and vision exams, behavioral health, and specialists.

### 3. Option to either **Request New ID Card** or **Print Temp ID Card**

Summary ID Card

#### Request New ID Card

You now have the option to Request a New ID card or Print a Temp ID Card. Select one of the buttons below.

A new ID card will be sent to you in 7-10 business days.

**This is your temporary identification (ID) card. You can use this card as proof of insurance for the following covered services:**

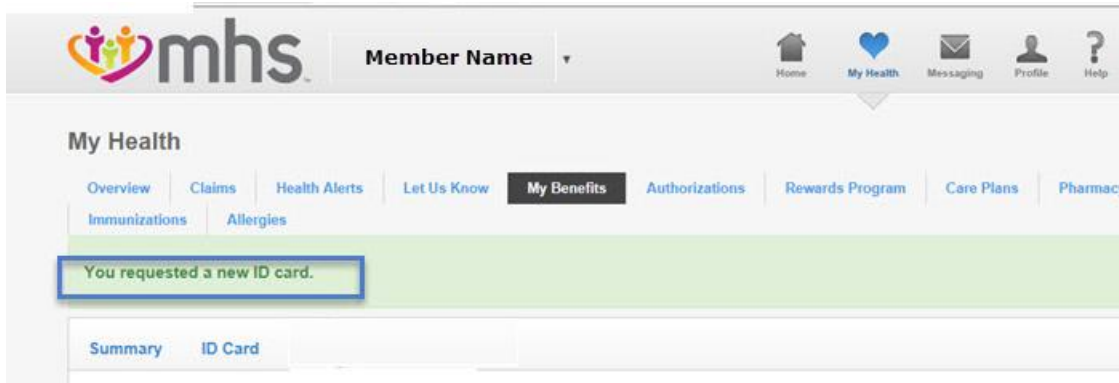
- Upcoming doctor visits.
- Upcoming hospital visits.

This temporary ID card does not guarantee payment. It does not represent prior approval for benefits. All claims are subject to coverage provisions and medical necessity.

This temporary ID card is only for your use. Letting someone else use your ID card is fraud and against the law.

[Request New ID Card](#) [Print Temp ID Card](#)

ID Card has been requested.



The screenshot shows the MHS member portal interface. At the top, there is a navigation bar with the MHS logo, a member name dropdown, and icons for Home, My Health, Messaging, Profile, and Help. Below this is a "My Health" section with a horizontal menu of options: Overview, Claims, Health Alerts, Let Us Know, My Benefits (which is highlighted), Authorizations, Rewards Program, Care Plans, and Pharmacy. Underneath the menu, a green notification box with a blue border contains the text "You requested a new ID card." At the bottom of the screenshot, there are tabs for "Summary" and "ID Card".

## Ability to Print Temp ID Card

### Temporary ID Card information



[Click to print](#)

#### Temporary Identification Card

This temporary ID is valid for 24 hours from: **January 22, 2018 12:49:50 PM CST**

This is your temporary identification (ID) card. You can use this card as proof of insurance for covered services.

This temporary ID card does not guarantee payment. It does not represent prior approval for benefits. All claims are subject to coverage provisions and medical necessity.

#### Member Name

Member ID:

PMP: MICHAEL FITZGERALD

PMP Phone: 3177782222

Effective Date: 02/01/2017

#### Pharmacy Information

BN: 004336

RXPCN: MCAIDADV

RXGROUP: RX5440

For Pharmacy related questions please contact MHS Member Services Line at 1-877-647-4848.

#### For Providers

Remember to verify member name by checking a secondary source of identification.

For faster service, sign up for a provider account at <http://www.mhsindiana.com/>