

## Important Reminder from NIA and MHS regarding the Physical Medicine Program and Refresher Webinar Sessions

As you may have heard, effective July 1, 2019, physical, occupational and speech therapy (PT, OT, and ST) services are no longer managed through a post-service review process for MHS. We remain committed to ensuring that these services provided to our members are consistent with nationally recognized clinical guidelines. Therefore, as of July 1, 2019, prior authorization for PT, OT, and ST services is required to determine whether services are medically necessary and appropriate.

MHS and NIA welcome providers to attend a refresher provider education webinar to review these changes and provide an educational session on the NIA prior authorization process. There will be several one hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

- August 6, 2019 12:00 p.m. EST Register at the following address:
  - http://bit.ly/MagellanHealth08061912PM
- August 7, 2019 12:00 p.m. EST Register at the following address:
  - http://bit.ly/MagellanHealth08071912PM
- August 13, 2019 8:00 a.m. EST Register at the following address:
  - http://bit.ly/MagellanHealth0813198AM

## It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see <u>call in instructions</u> below, if you do not have computer access.

MHS and NIA look forward to working with you to ensure that your MHS members receive Physical Medicine services delivered in a quality, clinically appropriate fashion.

Access Instructions

You will need a computer with Internet access to view the education materials presented during the Webinar. Please attempt to sign in 15 minutes prior to the meeting start time.

Telephone (Please use caution to dial number correctly.): Dial: +1 669 900 6833 (US Toll) +1 646 558 8656 (US Toll)

Meeting ID for August 6, 2019 12:00 p.m.:	114-642-937
Meeting ID for August 7, 2019 12:00 p.m.:	606-650-300
Meeting ID for August 13, 2019 8:00 a.m.:	323-219-579

All Health Plan approved training/education materials are posted on the NIA website, <u>www.RadMD.com</u>. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to <u>www.RadMD.com</u>, click the New User button and submit a "Physical Medicine Practitioner" Application for New Account. Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as a Physical Medicine Practitioner.

