



MHS Secure Member Portal – Caregiver portal option for Hoosier Care Connect

Login Home – How to register for a Member “Caregiver” Account – only available for those enrolled in Hoosier Care Connect program.

Step 1 – Click Sign Up Now

We simplify managing your health!

For registration or secure website questions, call (866) 912-0327.

Health Management

Health Alert

Past Due For Six Months

Upcoming Office Visit

We'll help you keep track of your health plan benefits. You can even let us know when there's a change in your health.

SafeLink

SafeLink Wireless

Get a free SafeLink cell phone! MHS has partnered with SafeLink Wireless to offer members a free cell phone for those who qualify. Receive up to 250 minutes per month! Click here to see if you qualify!

Click [here](#) to learn more!

Secure Messaging

Inbox Sent

Joe Representative
Following up on your question

Sarah Provider
New Account Rewards

James Assistant
Re: Help my account is locked

Now you and your health plan representative can exchange emails safely and securely.

Login

User Name (Email)

name@domain.com

Password

Login

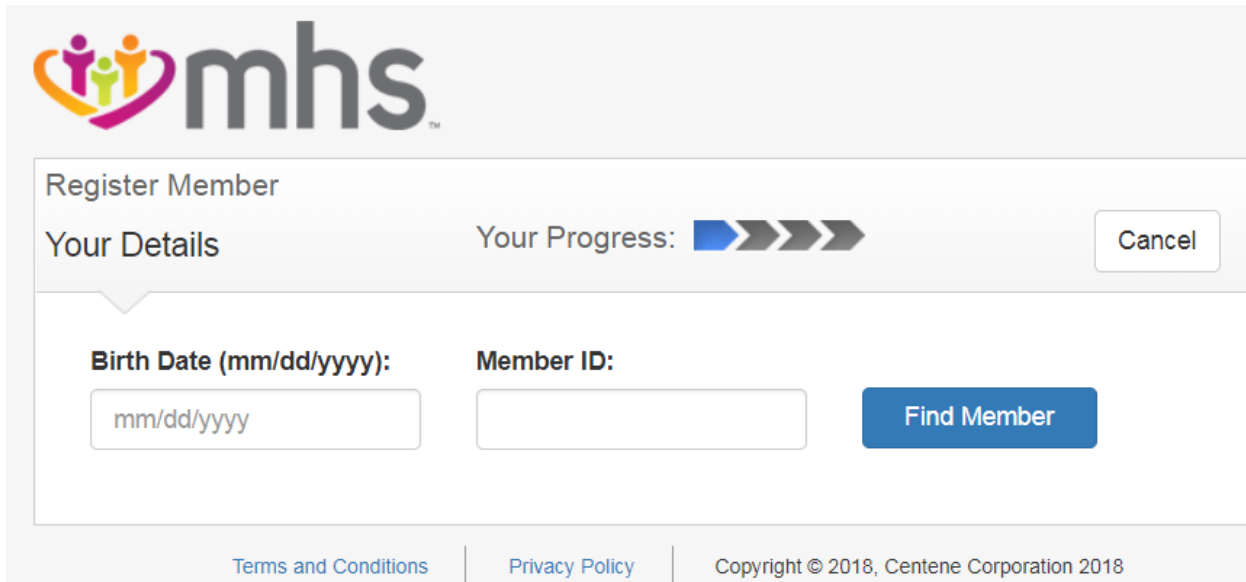
[Forgot Password / Unlock Account](#)

[Para Español](#)


Sign Up Now



Step 2 – Caregiver will enter the member’s DOB and Member ID.



Register Member

Your Details Your Progress: 

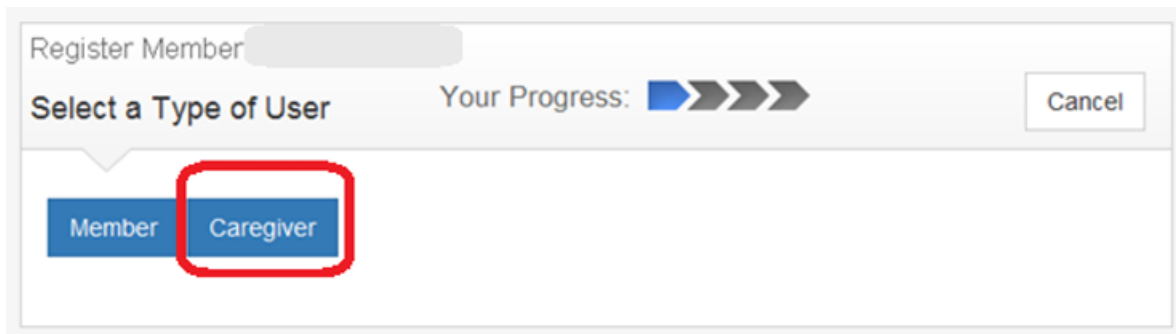
Cancel

Birth Date (mm/dd/yyyy): Member ID:


Find Member

[Terms and Conditions](#) | [Privacy Policy](#) | Copyright © 2018, Centene Corporation 2018

Step 3 – Caregiver will select the “Caregiver” option.



Register Member


Select a Type of User Your Progress: 

Cancel

Member Caregiver

Step 4 – The Caregiver will enter his/her First Name, Last Name, and Email (not the member’s). The Caregiver will then create a password.

Register Member

Your Details Your Progress: 

Birth Date (mm/dd/yyyy): Member ID:

You are now creating a Caregiver account.

First Name

Last Name

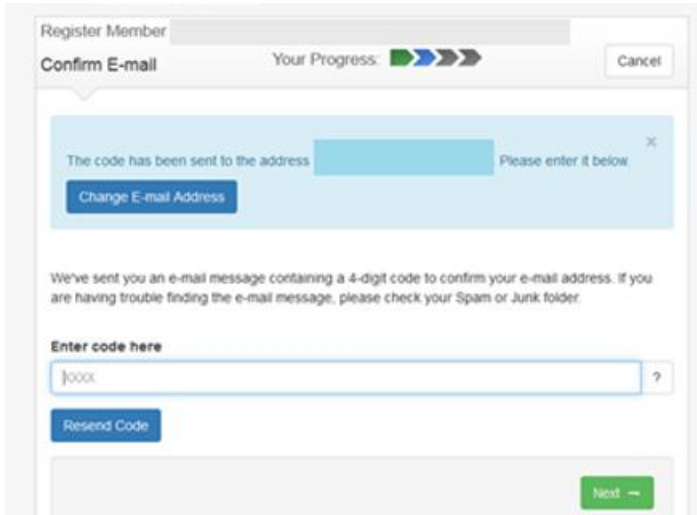
User Name (Email):

Password:

Retype Password:

By clicking this button I am agreeing to the [Terms and Conditions](#) for this website.

Step 5 – An email with a verification code is sent to the Caregiver.



Register Member
Confirm E-mail Your Progress: ▶▶▶▶ Cancel

The code has been sent to the address [redacted] Please enter it below

[Change E-mail Address](#)

We've sent you an e-mail message containing a 4-digit code to confirm your e-mail address. If you are having trouble finding the e-mail message, please check your Spam or Junk folder.

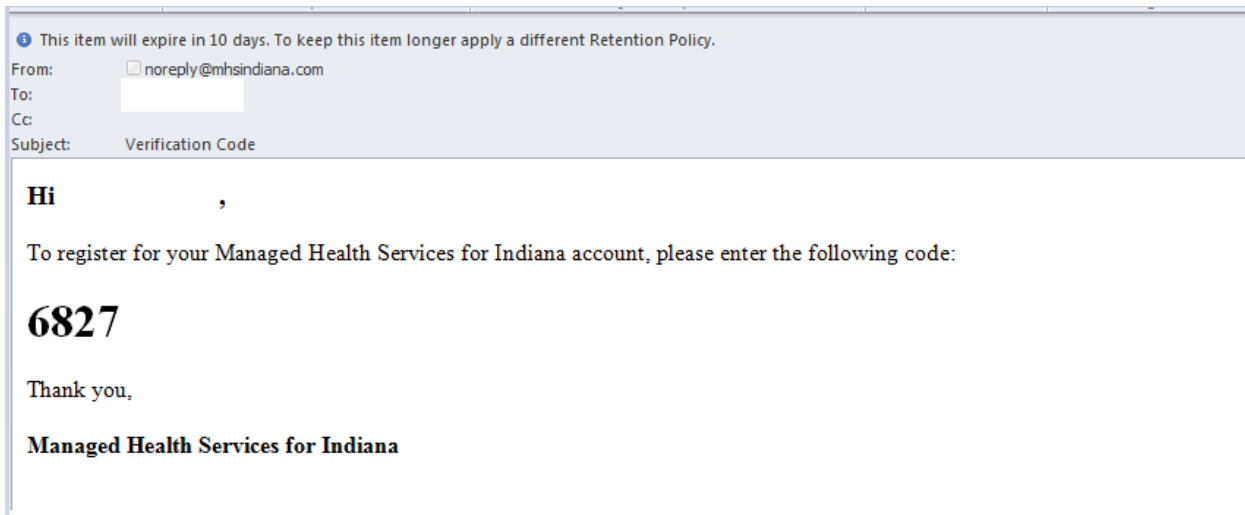
Enter code here

XXXX ?

[Resend Code](#)

[Next](#)

Step 6 – The Registration Verification e-mail will contain a numerical code so that the Caregiver can verify the e-mail address provided.



This item will expire in 10 days. To keep this item longer apply a different Retention Policy.

From: noreply@mhsindiana.com
To: [redacted]
Cc: [redacted]
Subject: Verification Code

Hi ,

To register for your Managed Health Services for Indiana account, please enter the following code:

6827

Thank you,

Managed Health Services for Indiana

Step 7 – After the Caregiver logs into his or her account for the first time, the Caregiver will select his or her preferred language and security questions from the drop down menu and will answer the selected questions. These questions enable self-service functionalities such as password resets or unlocking your account.

Account Setup

Preferred Language

English Español

Secret Questions

You will be asked these questions if you forget your password.

Question 1

Please select your secret question. Answer:

Question 2

Please select your secret question. Answer:

Question 3

Please select your secret question. Answer: