



Emergency Room (ER)

Only go to the ER if you have a life-threatening injury or illness. You have other options that may have a shorter wait time.

Go to the ER for: Chest pains or heart attack symptoms | Bleeding that won't stop | Labor pains or other bleeding (if pregnant) | Shock symptoms (sweat, dizziness, pale skin) | Drug overdose | Ingested poison | Bad burns | Convulsions or seizures | Trouble breathing | The sudden inability to see, move or speak | Gun or knife wounds | Broken bones



Primary Medical Provider (PMP)

Your PMP is your main provider. Call the office to schedule a visit if you don't need medical care right away.

See for:
Vaccinations | Annual wellness exam | Help with colds, flus and fevers | Ongoing health issues like asthma or diabetes



Free 24/7 Nurse Advice Line

Medical professionals can answer your health questions, give advice and help set up doctor appointments.

Call for:
Help for a sick child | Help knowing if you should go to the ER | Health questions
*1-877-647-4848
(TTY/TDD: 1-800-743-3333)*



In-Network Urgent Care Center

Go to a nearby urgent care center if your illness or injury isn't life-threatening and your PMP's office is closed.

Go here for:
Flu symptoms with vomiting | Ear infections
High fevers | Sprains
*mhsindiana.com/
find-a-provider*



Telehealth

Easy, 24-hour access to in-network providers for non-emergency health issues. Talk to a doctor by phone or video at no cost to you. Get medical advice, a diagnosis or a prescription from home.

Use for:
Colds, flu, fevers | Rash, skin conditions | Sinuses, allergies | Ear infections | Pink eye
Teladoc.com/mhsindiana