MHS Secure Member Portal
Registration Process

Access your health information online, 24/7! The MHS secure member portal contains many family-friendly features. Members can view all family members enrolled with MHS under one account. Members can also:

- Get reminders for yearly medical services
- Change each family members’ doctor
- Send secure emails to MHS Member Services
- Check coverage for each family member
- View your medical service history

This guide will walk you through the account registration process.

If you have questions about the registration process or if need help with any of the portal functions, please contact our secure portal helpline at 1-866-912-0327.

**Step One**

Go to mhsindiana.com and click on **FOR MEMBERS** and then **Login**.

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**ALLWELL FROM MHS**
**AMBETTER FROM MHS**
**HEALTHY INDIANA PLAN**
**HOOSIER CARE CONNECT**
**HOOSIER HEALTHWISE**

**Member Portal**
View claims, get a new ID card, update your information and more!

**Find A Provider**
Use this tool to find doctors, hospitals, pharmacies and specialty providers in our network.

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1-877-647-4848 | TTY/TDD: 1-800-743-3333 | mhsindiana.com
Allwell from MHS | Ambetter from MHS | Healthy Indiana Plan (HIP) | Hoosier Care Connect | Hoosier Healthwise
Next, click on the “Sign Up Now” button.
Step Two

On the “Sign up for an account” screen, enter the member’s birth date and Member ID. Member RID is the same as the Member ID. This is found on your Hoosier Healthwise, Hoosier Care Connect, HIP Maternity or Healthy Indiana Plan POWER Account member ID cards.

Later in the registration, you can link more family members to this account.

Next, click the “Find Member” button.
Step Three

Either the member or the parent or legal guardian of the child member will enter his or her own First Name, Last Name, and Email (not the child's). Then, create a password.

Then, click the “Sign Up” button.
Step Four

After registering, the “Registration Complete” screen loads. This screen tells you to wait for your verification email. An email with a verification link is sent to the email address you signed up with in the last step.

Your verification email contains a specific link. This link allows you to complete your registration. If you cannot click on the link directly, please copy and paste the link into the URL bar of your internet browser.

If you do not receive your verification email, check your spam or junk folders.
This is how your verification email will look:

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Registration Verification from: no-reply@mhsindiana.com to you

Thank you for registering with the Member Website for Managed Health Services for Indiana. Please use the link below to login and verify your email address.
http://tesi-member.mhsindiana.com/healthconnect/verification?verificationCode=t81b282b-049e-404f-9d1a-531b99bc9f2

If the link above does not appear as a link in your email, please copy and paste the entire link that starts with http in a new browser window. This link will take you back to the login page. Please login using your email address and the password you created when you signed up.

Thank you,
Managed Health Services for Indiana

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Step Five

The specific link in your verification email will take you to a login screen. Login using your email address and the password that you created in Step Two.
Step Six

Select three security questions and create answers. You can use these questions to unlock your account or change your password. The answers to your security questions are case sensitive.

Next, click the “submit” button.
Step Seven

If you have more family members that are MHS members, you can add them now, or at a later time through your "options" menu.

Troubleshooting

Please confirm you are using Internet Explorer version 8 or higher. Our web portal is also supported by Google Chrome and Firefox.

If you did not get your verification email after registering, please check your junk mail or your spam filter. If you are still having trouble, please call our Secure Portal Helpdesk at 1-866-912-0327.