MemberPortal

24-hour online access to your health information.

Access your health information online, 24/7!

Members can:
- Complete your Health Needs Screening (HNS)
- View all dependents under one account
- Print a member ID Card
- Get reminders for yearly medical services
- Change your doctor
- Send secure emails to MHS Member Services

Member Portal

View Your Claim Status and EOB

On the Member Homepage, click on My Health.

You can search for claims using the following filters:
- Date range
- Claim number
- Claim type
- Status

A page will pop up to show details about your Temporary ID Card.

Print a Temporary ID Card

On the Member Homepage, click on My Health to request a new ID Card.

Click the Request New ID Card tab or Print Temp ID Card.

A page will pop up to show details about your Temporary ID Card.

View Your Claim Status and EOB

On the Member Homepage, click on Claims.

Click the claim number to open the claim detail screen below. The claim detail displays the claim was processed and includes a summary for the following information:
- Total amount payable to Provider by Plan
- Total amount payable to Provider by Other Insurance Payment (if applicable)
- Co-pay (if applicable, you are responsible for this amount)
- Co-insurance (if applicable, you are responsible for this amount)

Click the Request New ID Card tab or Print Temp ID Card.

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View Your Claim Status and EOB

On the Member Homepage, click on My Health.

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Ng Health Services (MHS) is a health insurance provider that has been proudly serving Indiana residents for two decades through Hoosier Healthwise, the Healthy Indiana Plan and Hoosier Care Connect. MHS also offers a qualified health plan through the Health Insurance Marketplace called Ambetter from MHS. All of our plans include quality, comprehensive coverage, with a provider network you can trust. MHS is your choice for affordable health insurance.

Staying informed is simple, and if you have questions, we’re always ready to talk:
- Visit mhsindiana.com
- Call 1-877-647-4848 (TTY/TDD 1-800-743-3333)

Monday - Friday 8 a.m. - 8 p.m.

Print a Temporary ID Card

On the Member Homepage, click on My Health to request a new ID Card.

Click the request new ID card tab or print temp ID card.

A page will pop up to show details about your temporary ID card.

View Your Claim Status and EOB

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Click the claim number to open the claim detail screen below. The claim detail displays the claim was processed and includes a summary for the following information:
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The Claims search screen will appear and allow you to:
- View the claim summary from the last 90 days
- Search for claims using the following filters:
  - Date range
  - Claim number
  - Claim type
  - Status

See the claim detail below. The claim detail displays how the claim was processed and includes a summary for the following information:
- Total amount payable to Provider by Plan
- Total amount payable to Provider by Other Insurance Payment (if applicable)
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NEW MHSERs! Create a member portal account and select a PMP within 30 days and earn a $15CentAccount reward.
Member Portal: 24-hour online access to your health information.

1. Choose or Change Your Primary Provider
   On the Member Homepage, click on Choose or Change Primary Provider. Then, select your network. The portal will walk you through the rest.

2. Complete Your Health Needs Screening
   On the Member Homepage, click on Tell Us About Your Health. Then, choose Health Needs Screening and click on Fill Out Now.

3. View Your CentAccount Rewards
   On the Member Homepage, click on Rewards Program. On this page, you can see:
   - Card Balance
   - How to Earn Rewards
   - Where to Use Your Rewards

4. Make a HIP Payment
   (HIP Members Only)
   On the Member Homepage, click on Pay Contribution. Once on the Payments page, click on Make Payment. Once on the POWER Account tab, click on Pay My Bill.

5. Add/Remove Dependent(s) to MHS Member Portal Account
   On the Member Homepage, click on Profile. Once on the Profile page, click Add Dependent. In order to add a Dependent enter the Member’s Birth Date and Member ID.

LOGIN
To bhshscare.org, click on For Members, then click on Login under Member Portal.

If you do not have an account, click on Sign Up Now. If you do have an account, enter your User Name and Password and click Login.

The portal will walk you through a step-by-step process. Then, you’ll be ready to access everything the portal offers!
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**LOGIN**

To go to mhsindiana.com, click on For Members, then click on Login under Member Portal.

If you do not have an account, click on Sign Up Now. If you do have an account, enter your User Name and Password and click Login.

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**Followings are just some of the things you can do through the portal.**

1. **Choose or Change Your Primary Provider**
   - On the Member homepage, click on Choose Primary Provider.
   - Then, select your network. The portal will walk you through the rest.

2. **Complete Your Health Needs Screening**
   - On the Member homepage, click on Tell Us About Your Health.
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3. **View Your CentAccount Rewards**
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   - On this page, you can see:
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4. **Make a HIP Payment (HIP Members Only)**
   - On the Member homepage, click on Pay Contribution.
   - Once on the Payments page, click on Make Payment.
   - Once on the HIP Account tab, click on Pay My Bill.

5. **Add/Remove Dependent(s) to MHS Member Portal Account**
   - On the Member homepage, click on Profile.
   - On the Profile page, click Add Dependent.
   - In order to add a Dependent enter the Member’s Birth Date and Member ID.
Member Portal: 24-hour online access to your health information.

1. **Choose or Change Your Primary Provider**
   - On the Member homepage, click on "Choose Primary Provider".

2. **Complete Your Health Needs Screening**
   - On the Member homepage, click on "Tell Us About Your Health".

3. **View Your CentAccount Rewards**
   - On the Member homepage, click on "Rewards Program".

4. **Make a HIP Payment** (HIP Members Only)
   - On the Member homepage, click on "Pay Contribution".

5. **Add/Remove Dependent(s) to MHS Member Portal Account**
   - On the Member homepage, click on "Profile".

**LOGIN**

Visit mhsindiana.com, click on "For Members", then click on "Login under Member Portal".

If you do not have an account, click on "Sign Up Now". If you do have an account, enter your User Name and Password and click "Login".

The portal will walk you through a step-by-step process. Then, you’ll be ready to access everything the portal offers!

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- **Choose or Change Your Primary Provider**
  - On the Member homepage, click on "Choose Primary Provider".
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  - On the Member homepage, click on "Tell Us About Your Health".
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In order to add a Dependent enter the Member’s Birth Date and Member ID.
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View Your Claim Status and EOB
On the Member Homepage, click on My Health.

Once on the My Health page, click on Claims.

View Your Claim Status and EOB
Click the claim number to open the claim detail screen below. The claim detail displays how the claim was processed and includes a summary for the following information:

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6 View Your Claim Status and EOB
On the Member Homepage, click on My Health.

7 Print a Temporary ID Card
On the My Health page, click on My Benefits. Then 10 Card.

Click the Request New ID Card tab or Print Temp ID Card. A page will pop up to show details about your Temporary ID Card.

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The MHS secure member portal contains many helpful tools to help manage your health. Creating an account is free and easy!

Members can:
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- Print a member ID Card
- Get reminders for yearly medical services
- Change your doctor
- Send secure emails to MHS Member Services

Access your health information online, 24/7:

Managed Health Services (MHS), an Indiana managed care organization, is dedicated to providing quality health care services to Hoosier Healthwise, the Healthy Indiana Plan, and Hoosier Care Connect members.

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Managed health services (MHS), an Indiana managed care organization, is uniquely partnering with Indiana residents to deliver health management and preventive care. MHS is committed to delivering high-quality, compassionate care to ensure you have the best possible health outcomes. All of our plans include quality and comprehensive coverage, with a provider network you can trust. MHS is your choice for affordable health insurance.

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