

## How to Complete the Health Needs Screening on mhsindiana.com

MHS wants to make sure we support your health needs. The first step is for MHS to know about your or your family's health conditions or special health needs. It's important that you get needed care to control your medical conditions and help prevent illnesses. We can help you manage your care and be healthy.

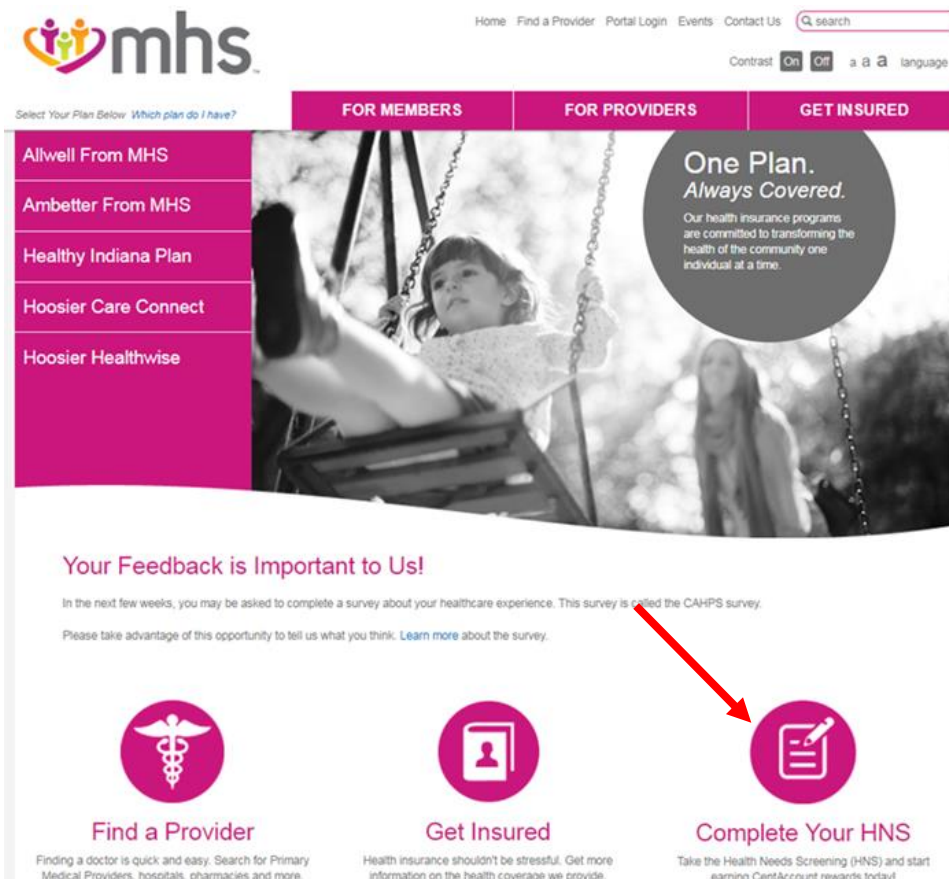
We need you to complete a **Health Needs Screening** for yourself and your family members. It's simple, you can get rewards for doing it, and it can help your health!

### To complete a Health Needs Screening:

- Call us at 1-866-895-5164.
- Visit [mhsindiana.com](http://mhsindiana.com).

### Steps for completing the Health Needs Screening on mhsindiana.com:

1. From the mhsindiana.com home page, click on **Complete Your HNS**



The screenshot shows the mhsindiana.com homepage. At the top, there is a navigation bar with links for Home, Find a Provider, Portal Login, Events, and Contact Us, along with a search bar. Below the navigation bar, there are three main sections: FOR MEMBERS, FOR PROVIDERS, and GET INSURED. The FOR MEMBERS section is expanded, showing options for Allwell From MHS, Ambetter From MHS, Healthy Indiana Plan, Hoosier Care Connect, and Hoosier Healthwise. A large banner image shows a child on a swing set with the text "One Plan. Always Covered." and a sub-headline "Our health insurance programs are committed to transforming the health of the community one individual at a time." Below the banner, there is a section titled "Your Feedback is Important to Us!" with a survey announcement. At the bottom, there are three icons: "Find a Provider", "Get Insured", and "Complete Your HNS". A red arrow points to the "Complete Your HNS" icon.

2. On the Health Needs Screening page that loads, click [Login](#) to access your member portal account or call MHS. If you don't have a portal account you can also sign up on the Login page.



FOR MEMBERS

FOR PROVIDERS

GET INSURED



MHS needs to know how we can help care for you. And, we'll reward you for telling us!

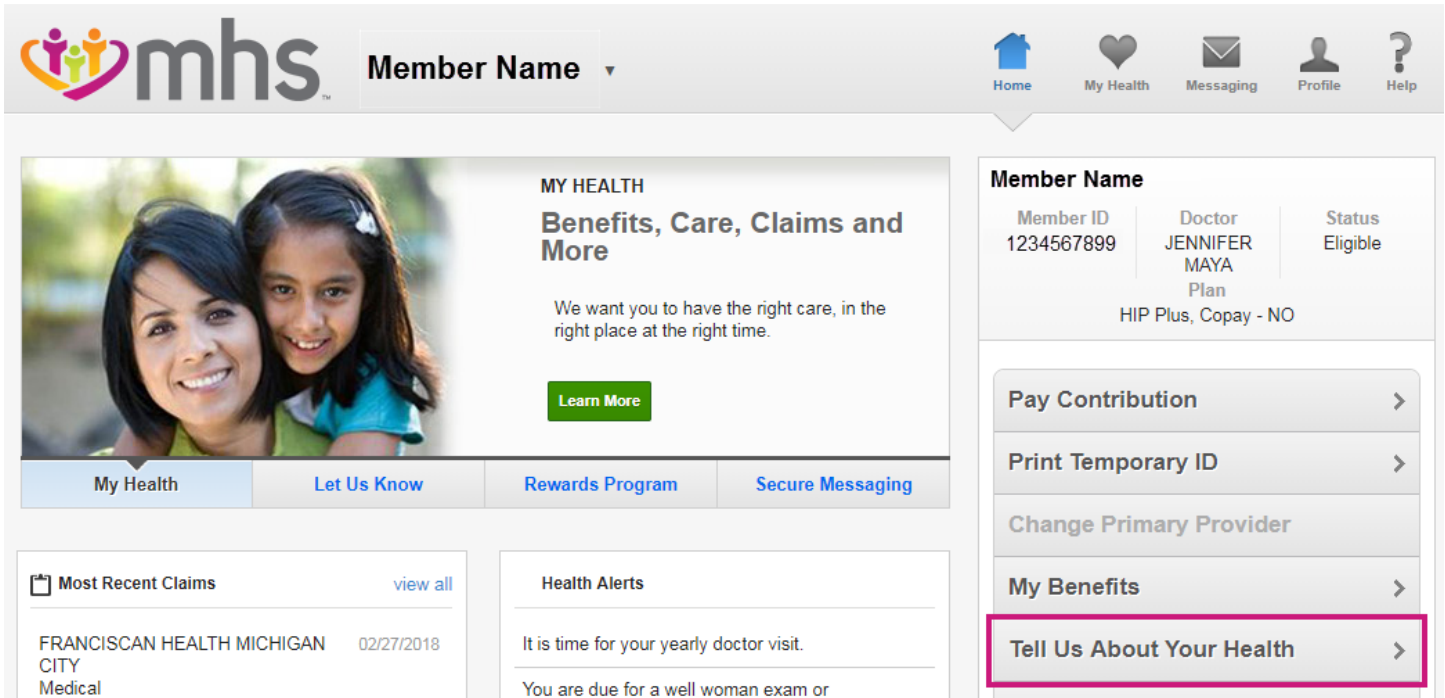
The Health Needs Screening (HNS) is a questionnaire that asks you about your health history and if you have any healthcare conditions. We want to know about your health right away so we can help match your needs with the right healthcare team. **That's why we give you a \$30 CentAccount healthy reward if you complete this questionnaire within 30 days of becoming a member.** Or you can get a \$10 CentAccount healthy reward for completing it within 90 days of becoming a member.

- 1 Visit the Walmart pharmacy kiosk and get your healthy reward right away! [Learn more about how to use the kiosk.](#)
- 2 [Login to your member portal account.](#) (Don't have a portal account? [Sign up here.](#))
- 3 Call us. MHS Member Services is available from 8 a.m. to 8 p.m. Monday through Friday at 1-877-647-4848.

Need help? Try reading this guide:

[How to complete the health needs screening online.](#)

3. After logging into your Member Portal Account, click on the “Tell Us About Your Health” tab.



The screenshot shows the MHS Member Portal interface. At the top left is the MHS logo. To its right is a dropdown menu labeled "Member Name". On the top right, there are navigation icons for Home, My Health, Messaging, Profile, and Help. Below the navigation bar, the main content area is divided into several sections. On the left, there is a "MY HEALTH" section with a photo of a woman and a child, and a "Learn More" button. Below this is a horizontal menu with "My Health" selected, and other options: "Let Us Know", "Rewards Program", and "Secure Messaging". In the bottom left, there is a "Most Recent Claims" section with a "view all" link and a table of claims. In the bottom center, there is a "Health Alerts" section with a message about a yearly doctor visit. On the right side, there is a "Member Name" section with fields for Member ID, Doctor Name, and Status. Below this is a vertical list of menu items: "Pay Contribution", "Print Temporary ID", "Change Primary Provider", "My Benefits", and "Tell Us About Your Health". The "Tell Us About Your Health" item is highlighted with a red border.

**MY HEALTH**  
**Benefits, Care, Claims and More**

We want you to have the right care, in the right place at the right time.

[Learn More](#)

**Member Name**

|                         |                                    |                    |
|-------------------------|------------------------------------|--------------------|
| Member ID<br>1234567899 | Doctor<br>JENNIFER<br>MAYA<br>Plan | Status<br>Eligible |
|-------------------------|------------------------------------|--------------------|

HIP Plus, Copay - NO

**Pay Contribution** >

**Print Temporary ID** >

**Change Primary Provider**

**My Benefits** >

**Tell Us About Your Health** >

**Most Recent Claims** [view all](#)

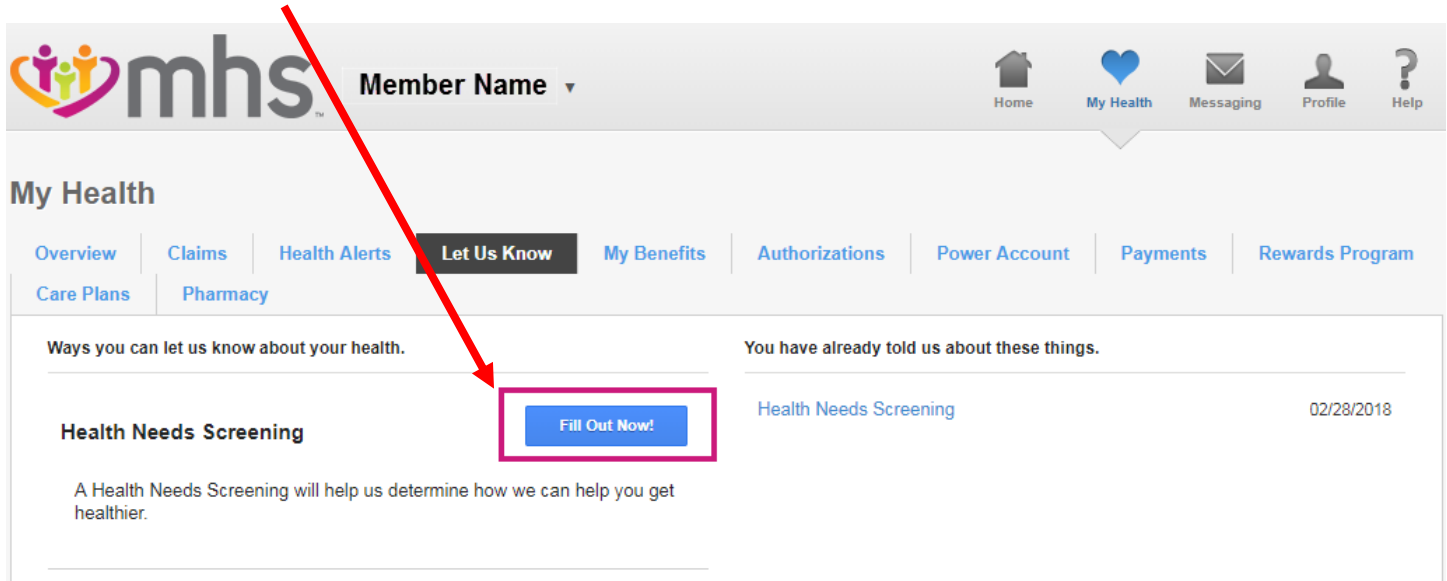
|   |            |
|---|------------|
| FRANCISCAN HEALTH MICHIGAN<br>CITY<br>Medical | 02/27/2018 |
|---|------------|

**Health Alerts**

It is time for your yearly doctor visit.

You are due for a well woman exam or

4. Then, click “**Fill Out Now!**” next to Health Needs Screening.



Member Name ▾

Home My Health Messaging Profile Help

### My Health

Overview | Claims | Health Alerts | **Let Us Know** | My Benefits | Authorizations | Power Account | Payments | Rewards Program

Care Plans | Pharmacy

Ways you can let us know about your health.

**Health Needs Screening**

A Health Needs Screening will help us determine how we can help you get healthier.

**Fill Out Now!**

You have already told us about these things.

|                        |            |
|------------------------|------------|
| Health Needs Screening | 02/28/2018 |
|------------------------|------------|