



Helpful Guide to the Find a Provider Directory

The summary below gives a little more information about what you are looking at on our website when you use the *Find a Provider* directory to select your primary doctor, specialist or dentist, find a clinic, laboratory, hospital or pharmacy in the MHS network.

Name and Phone Number

MHS practitioners, facilities and providers are the source of information, and are responsible for informing MHS if anything changes to their name or phone number. Before it becomes part of the directory, MHS checks to make sure everything is accurate and then rechecks annually.

Medical Group Affiliation and Location

If the practitioner or provider is part of a medical group or a clinic that name will be on the first line followed by the street address. MHS practitioners and providers are the source of information, and are responsible for informing MHS if anything changes to their medical group or office location. Before it becomes part of the directory MHS checks to make sure everything is accurate and then rechecks annually.

Practice Details

Information is supplied by practitioners, facilities and providers. It is checked for accuracy before getting added to the directory and then again annually.

Hours: Hours and days of the week the practice is open. If the practice does not have set hours it will say "Contact provider for appointment".

County: Name of the Indiana county where the practice is located.

Accessible to People with Disabilities: If Yes, clicking the O symbol will show how the location meets ADA standards. To be in the MHS network all locations must be accessible.

Patient Types

MHS practitioners, facilities and providers are the source of information, and are responsible for informing MHS if anything changes. Before it becomes part of the directory MHS checks to make sure everything is accurate and then rechecks annually.

Accepting New Patients: Yes means the provider welcomes new patients to their practice. No means that the practice is full and the provider does not have any room in their schedule for a new patient.

Age Limitations: 0 - 99 means all ages are welcome. If the range is less, the practice has limited the age of patients that can be seen. For example a Pediatrician sees patients age 0 (youngest) to age 21 (oldest).

Gender Limitation: None means that everyone is welcome. If services are limited to a specific gender it will show male or female.



Provider Details

MHS practitioners, facilities and providers are the source of information, and are responsible for informing MHS if anything changes. Before it becomes part of the directory MHS checks to make sure everything is accurate and then rechecks annually.

Network: Tells if the provider is included in your plan- Hoosier Healthwise, Hoosier Care Connect or Healthy Indiana Plan (HIP).

Gender: This lets you know if the provider is Male or Female.

Specialties: This depends on the type of provider.

- **Ancillary:** These are services that support the work of your primary doctor. Specialties include laboratories, durable medical equipment and supplies, home health, hospice care or skilled nursing facility.
- **Behavioral Health:** Providers include Case Managers, Counselors, Nurses, Social Workers, Psychologists and Psychiatrists who specialize in identification and treatment of behavioral and developmental disorders and mental health issues.
 - **Board Status:** All MHS Psychologists are licensed but not required to be board certified. You may check board certification status of a specific Psychologist on the American Board of Professional Psychology website (<https://www.asbpp.org>). Psychiatrists in the MHS network must be licensed but are not required to be board certified. You may check board certification status of a specific Psychiatrist on the American Board of Psychiatry and Neurology website (www.abpn.com/check-physician-status).
- **Clinic:** Specialties include urgent care, emergency care, imaging and x-ray, rehabilitation, sleep disorders and surgery. Federally qualified health centers and rural health clinics are also in this category.
- **Dental:** These oral health providers may specialize in straightening teeth (Orthodontia), root canals (Endodontics), treating gum disease (Periodontics) and tooth replacement (Prosthodontics). Some specialize in treating children (Pediatric) or cleaning (Dental Hygienist).
 - **Board Status:** You may check the American Board of General Dentistry website (www.abgd.org) for board certification status for a specific dentist.
- **Hospital:** The MHS network includes hospitals where members can receive medical and surgical care and specialized treatment. Specialties include general acute care, critical access, rural, rehabilitation and specialized.
- **Pharmacy:** Specialties for pharmacies in network include ones in your neighborhood community that might be part of a store plus ones that will mail your prescription to your home.



- **E Prescribe:** This will show Yes if the pharmacy can accept prescriptions sent electronically from your provider.
- **Primary Medical Providers (PMP):** Nurse practitioners and doctors with a specific focus and specialized training such as family medicine, general practice, gynecology and pediatrics who will be your primary doctor. Their specialty is listed along with board certification status and expiration date.
 - **Board Status:** Board certification is specific to nurse practitioners and doctors who have additional medical training and skill in a certain area. MHS checks board certification when they join our network and rechecks before the **Expiration Date**. For more information about a doctor's board certification visit the website for the American Board of Medical Specialties (<http://www.abms.org/verify-certification/>) or the American Osteopathic Association (<https://certification.osteopathic.org/>). Information on board status for a nurse practitioner is available on the American Academy of Nurse Practitioners Certification Board website (www.aanpcert.org).
- **Specialist:** Medical specialists are nurse practitioners and doctors who have completed advanced education and clinical training in a specific area of medicine. Examples include Cardiology (heart), Nephrology (kidneys), Oncology (tumors), and Podiatry (foot and ankle). MHS verifies all of the schools and hospitals where the provider has been trained before they are allowed to join the network and then again every three years.
 - **Board Status:** Information on board certification for a specific specialist can be searched by going to the American Board of Medical Specialties website (<http://www.abms.org/verify-certification/>).

Hospital Affiliations: Shows the hospitals where the provider or practitioner can send their patients. Dentists and many Behavioral Health providers are generally not affiliated with a hospital so it might say None.

Additional Languages: Shows if the provider, practitioner or their staff can communicate in a language other than English.

National Provider Identifier: The unique, ten digit number assigned to identify a health care provider.

Patient Centered Medical Home: Means that the provider and the practice provide care focused on the patient, coordinated by a health care team.

Facility Accreditation: Facilities are hospitals, free standing outpatient surgery centers, home health agencies and laboratories. To be accredited means the care and services provided have been reviewed and meet strict quality and safety standards. MHS requires all facilities to submit proof from the accrediting organization of their status which is re-verified at least every three years.